



Surrey  
Registration Service  
BEREAVEMENT GUIDE

[www.surreycc.gov.uk/registrationservice](http://www.surreycc.gov.uk/registrationservice)



SURREY



# WA TRUELOVE & SON LTD

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55 Chipstead Valley Rd CR5 2RB

**DORKING 01306 887000**

215 High Street RH4 1RU

**EPSOM 01372 723337**

14/18 Church Road KT17 4AB

**LEATHERHEAD 01372 370100**

55 Church Street KT22 8EP

**MITCHAM 020 8648 2905**

49/51 Upper Green East CR4 2PF

**MORDEN 020 8540 6667**

254 Martin Way SM4 4AW

**OXTED 01883 732000**

49 Station Road East RH8 0AX

**REIGATE 01737 221409**

26 Church Street RH2 0AN

**SUTTON 020 8642 0089**

22 Mulgrave Road SM2 6LE

**WALLINGTON 020 8647 1032**

109 Stafford Road SM6 9AP

**WORCESTER PARK 020 8335 3100**

350-352 Malden Road KT4 7NW

**MEMORIAL DEPARTMENT**

**SUTTON - 020 8642 0327**

278 High Street SM1 1PG



For more details scan this QR code or visit our website  
[www.wat ltd.co.uk](http://www.wat ltd.co.uk) or email us [info@wat ltd.co.uk](mailto:info@wat ltd.co.uk)

# Introduction

When someone dies, there are many decisions and arrangements to be made. Unfortunately these decisions and arrangements are required at a time of great personal distress and sadness.

Coping with bereavement is something that we will all experience at some point in our lives. Different people react in very different ways and it is common to feel a whole variety of emotions, which can be unnerving and at times overwhelming. Nothing can really prepare you for when you lose someone close to you and it is important to remember that you should allow yourself time to react to grief in the way that is best for you.

The Surrey Registration Service realises the difficulties you face at this time and we endeavour to provide a sympathetic, helpful and considerate service to you. The following pages are intended to offer you help and guidance about some of the things that you need to do from the moment a bereavement occurs, as well as providing details of groups and contacts that may assist you over the next few days and weeks.

Please note that the information included on these pages give general guidance only and should not be treated as a complete and authoritative statement of the law. This publication will be in use from 2014 to 2016 and the information included was correct at the time of going to press.

*“guidance, support  
and reassurance”*



# Once you have registered the death

Once you have completed the registration, the Registrar will give you:

- A green form (called a form 9) to give to the funeral director (unless the coroner has already issued one)
- A white form (called a BD8), which is for pension and social security purposes only. If you are not using the Tell Us Once Service, you will need to complete and send this form to your local Jobcentre, Jobcentre Plus or Social Security Office (For details, please see the listings on page 11 of this guide) or call the Department of Works and Pensions on 0345 606 0265.

You will also be able to purchase any number of death certificates from the Registrar. You can pay for certificates by cash, cheque or debit/credit card. You will need these certificates to deal with the deceased's finances, for example, banks and insurance companies will probably need a death certificate to allow you to close and access accounts and funds. Most organisations will ask you to send an original certificate to them and will not accept a photocopy; however, you may wish to request that they return the certificate to you after they have processed it.

Please don't worry if you later decide that you need additional copies of the death certificate – it is possible to purchase more from the register office where you registered the death.



# Tell Us Once

The Surrey Registration Service and local authorities across Surrey have introduced this free, national service which we hope will make things easier for you. Research has shown that the average family contacts central and local government 7 or 8 times following a bereavement. Tell Us Once aims to ease this burden by allowing you to tell multiple government agencies about a death, at the same time.

At your death registration appointment, the registrar will register you onto the system, allowing you to later notify organisations that participate in the service. You will be able to do this either in one phone call or by one visit to the Tell Us Once section on the [www.gov.uk](http://www.gov.uk) website.

The Tell Us Once service is determined by the usual address of the deceased, so if the deceased lived anywhere in the county of Surrey, you will be able to use the service. If the deceased lived outside of the county of Surrey, we are only able to offer the Tell Us Once service if the deceased's local borough or district councils are registered on the system. The Tell Us Once service is expanding all the time and we hope that soon, we will be able to offer the service to everyone, but at the moment, this may not be possible for every death we register.

If you have been able to take part in the Tell Us Once Service at your appointment, you would have been given a letter by the registrar detailing your unique reference number. This will also include the telephone number and website address you need to enable you to complete the process yourself at a later stage, once you have had time to gather any relevant information.



Organisations that currently participate in the scheme include:

#### Local Councils

- Housing Benefit Office
- Council Tax Payments and Benefits Office
- Council Housing
- Libraries
- Blue Badges
- Adult Services
- Children's Services
- Collection of payments for Council Services
- Electoral Services

#### Identity and Passport Service

- Passport Cancellation

#### Driver and Vehicle Licensing Agency

- Driving Licence Cancellation

#### Department for Work and Pensions

- Pension, Disability and Carers Service
- Jobcentre Plus
- Overseas Health Team

#### Ministry of Defence, Service Personnel and Veterans Agency

- War Pensions Scheme

#### HM Revenue and Customs

- Child Benefit
- Child Tax Credit and Working Tax Credit
- Personal Taxation

After you have completed the second part of the Tell Us Once Service, the departments that you have notified may contact you separately to confirm that the relevant processing has been completed. If you have not heard from a department within 28 days, you may contact the Tell Us Once telephone service who will follow it up on your behalf. Due to the secure nature in which your information is treated, the register office will not be informed of any correspondence between you and the department – it is a one way process. We will unfortunately not be able to contact them for you.

All the information you give is treated securely. The organisations that you notify will use it to update their records, but only as the law allows.

# Probate, property and possessions (their estate)

When someone dies, somebody has to organise his or her estate. This person is known as the personal representative (also known as the executor if they are named as such in the will).

It is important to find out if the deceased left a will, and if so, who the executor is. The will says what should happen to the deceased's money, property and possessions (known as the estate). The personal representative is responsible for paying all the deceased's debts, taxes and expenses. They make the payments from the estate, not from their own income or savings. Only when these duties are finished, can the personal representative share out to the people entitled to it, the rest of the estate. Please note: if a person has power of attorney for someone, this ends at the time of death.

If you are the personal representative, you may have to apply for probate. The Probate office will give you a "Grant of Probate" if the deceased left a will, or grant "Letters of Administration" if there is no will. You can download the forms with notes and guidance on what you need to do from the inheritance tax and probate process section of the HM Revenues and Customs website, [www.hmrc.gov.uk](http://www.hmrc.gov.uk).

The nearest District Probate Registry to Surrey is in Winchester. It is open to the public from Monday to Friday between 9:30am

and 4:00pm with appointments offered between 10:00am and 3:30pm, depending on demand.

The Winchester District Probate Office is located at:

4<sup>th</sup> Floor  
Cromwell House  
Andover Road  
Winchester  
Hampshire  
SO23 7EW

Telephone: 01962 897029

For more information or assistance, the Probate and Inheritance Tax Helpline number is 0300 123 1072.

If you have any difficulty in dealing with the deceased's estate or guardianship of their children, you should get advice from a solicitor or the Citizens Advice Bureau as soon as possible. You may already have a solicitor your family uses. If not, ask friends and family if they can recommend one. When you contact them, remember to ask about their fees and charges.



# What you will need to do next

## Organising The Funeral

Funerals can be expensive so remember to check where the money to pay for the costs will come from before making any arrangements. The deceased may have a pre-paid funeral plan. However, if the deceased does not have sufficient money in their estate to cover the cost of the arrangements, the person who organises the funeral will have to pay. If you are the one paying for the funeral and already getting certain social security benefits, you may also be able to get a payment from the Social Fund to help with the costs (please telephone the Jobcentre Plus Helpline on 0800 055 6688 for advice, visit the death and bereavement section of [www.gov.uk](http://www.gov.uk), or see details of local jobcentre plus offices on page 11 of this guide).

Friends, family, clergy or your doctor may be able to suggest local funeral directors with a good reputation for you to use. If not, most local firms are listed in the Yellow Pages. Remember, their charges can vary considerably and you may want to contact or visit more than one firm. Most funeral directors choose to join one of two trade associations but funeral directors do not have to be in a trade association to provide a service, so you may wish to check this first.

Both trade associations have codes of practice and funeral directors who are members have to provide you with a price list when you ask, and will not increase any costs quoted to you without your permission.

National Association of Funeral Directors  
Tel: 0845 230 1343  
[www.nafd.org.uk](http://www.nafd.org.uk)

National Society of Allied & Independent Funeral Directors  
Tel: 0845 230 6777  
[www.saif.org.uk](http://www.saif.org.uk)

If no one is able or willing to arrange and pay for the funeral, the local council, or in some cases the health authority may do so, but only where the funeral has not already been arranged.



## Letting Organisations Know

When you manage the affairs of someone who has died, you will need to correspond with a lot of organisations. People have different circumstances and the organisations you need to contact will vary. We have listed some of the main organisations you may need to contact. But please remember, if you have used the Tell Us Once service you will have already notified some of the following departments – in these cases, you do not need to contact them again yourself.

It is very useful to have information about the person that has died available when contacting any company or association. This will make the task of completing any forms or documents much easier.

Details of the deceased that will be most useful to know include:

- Date and place of birth
- Date and place of death
- Spouse's full name, date of birth and occupation
- Date of marriage or civil partnership (if appropriate)
- National Insurance Number
- NHS Number
- Child Benefit Number (if appropriate)
- Tax Reference Number (if appropriate)

## Pensions/Social Security Benefits/ New Tax Credits

- Contact the Department of Work and Pensions to ensure any state pension payments are stopped. You can telephone them on 0345 606 0265 or visit [www.gov.uk](http://www.gov.uk).

- Contact the deceased's employer or current occupational pension provider as they will advise if the deceased's occupational pension can be passed to another family member or surviving civil partner.
- Contact the deceased's personal pension provider, if a policy was in place.
- Contact a Jobcentre Plus or Social Security Office if benefit was in payment, for example, Income Support, Jobseekers Allowance, Child Benefit, Attendance Allowance. (Please telephone 0800 055 6688 for advice, visit [www.gov.uk](http://www.gov.uk) or see details of local Jobcentre Plus offices on page 11 of this guide).
- Contact Her Majesty's Revenue and Customs, if tax credits were in payment (Working Tax or Child Tax Credits). You can telephone 0345 300 3900 or visit [www.hmrc.gov.uk](http://www.hmrc.gov.uk).



## Health Services

- Tell the deceased's doctor and any other health service provider they may have used, such as local hospital, dentist and chiropodist.
- Return any equipment the deceased may have borrowed from a hospital, clinic or Social Services.
- Cancel any services received from Social Services, such as meals-on-wheels, transport or home help.

## Money

There are a number of financial organisations that may need to be informed. These organisations will probably request to see a copy of the death certificate and include:

- The Inland Revenue as there may be an income tax refund due (visit [www.hmrc.gov.uk](http://www.hmrc.gov.uk) or call 0300 123 1072).
- Banks, Building Societies, credit card companies, insurers, Post Office savings, premium bonds, stocks and shares.
- The HM Revenues and Customs Deceased Estates Helpline is 0300 123 1072 or you can visit [www.hmrc.gov.uk](http://www.hmrc.gov.uk) to get advice and information on all tax matters relating to an estate.

## Houses and Household Bills

- Ask the Post Office to redirect the deceased's mail or you can register yourself online by visiting [www.royalmail.com](http://www.royalmail.com).
- Use the Bereavement Register to stop unwanted junk mail or direct mailings arriving at the deceased's home address – please call 020 7089 6403 or visit [www.thebereavementregister.org.uk](http://www.thebereavementregister.org.uk) to apply for this service.
- The law states that the Registrar who registers the death must tell the Council Tax Department of a person's death. However you may wish to contact them directly to discuss any outstanding monies owed, refunds or reductions in Council Tax Charges – please see Surrey District and Borough Council contact details on page 11 of this guide.
- Depending on the deceased's circumstances, you may need to speak to a council housing department, housing association, mortgage company or private landlord.
- Tell the deceased's gas, electric, water and telephone provider.
- Cancel any deliveries of heating oil.
- Inform the insurance company that provides the household insurance.

## Transport and Travel

- Tell the car insurance company. Please note that anyone who is a named driver on the deceased's car insurance will no longer be insured to drive the vehicle. This is because the person who took out the insurance is not alive to give permission for someone else to drive.
- Return the deceased's driving licence to the Driver and Vehicle Licensing Agency (DVLA) – please see the Death and Bereavement section of [www.gov.uk](http://www.gov.uk) or call 0300 790 6802 for further details of what you need to do.
- Return the deceased's car registration documents to the DVLA to allow the change of ownership to be recorded.
- Return any Surrey free bus pass to Surrey County Council. For further information please email [freebuspass@surreycc.gov.uk](mailto:freebuspass@surreycc.gov.uk) or call 03456 009 009.
- Cancel or return any travel passes or season tickets. Claim any refunds due.
- Return the deceased's passport to the Identity and Passport Service – please cut off the top right hand corner of the passport's front cover to invalidate it. You need to complete an additional form when returning the document – please call the Passport Adviceline on 0300 222 0000 for a copy or visit the passport section of [www.gov.uk](http://www.gov.uk)
- Return any disabled parking permit to Surrey County Council. Please call 0300 200 1003 for more information or visit the website [www.surreycc.gov.uk/roadsandtransport](http://www.surreycc.gov.uk/roadsandtransport)

## Personal Items

- Return any library books and cancel membership – Surrey Libraries can be contacted on 0300 200 1001 or via [www.surreycc.gov.uk/libraries](http://www.surreycc.gov.uk/libraries).
- Send back any membership cards to clubs or associations and claim any refunds that may be due.

# Help and support for you

If someone in your family dies, as well as distress, it can cause money problems. This may only be for a short time, while you wait for their estate to be distributed, or you may need long-term help.

There are many types of assistance available, which depend entirely on your individual circumstances and will be subject to assessment prior to confirmation.

These include:

- Bereavement benefits (Bereavement payment, Widowed Parent's Allowance, Bereavement Allowance)
- Increased State Pension Payments
- Pension Credit
- Income Support
- Tax Credits
- Housing Benefit
- Council Tax Benefit
- Disability Living Allowance
- Carers Allowance
- Age-related payments such as Winter Fuel Payment and Attendance Allowance
- Social Fund payments
- Support for dental treatment, prescription charges, eye-sight tests and other NHS costs

To find out if you are entitled to any of these payments and for further information, please contact your local Jobcentre Plus Office (see details on page 11 of this guide or visit the website [www.jobcentreplus.gov.uk](http://www.jobcentreplus.gov.uk)).

Detailed information can also be found in the benefits section of the [www.gov.uk](http://www.gov.uk) website.

The Pensions Advisory Service – 0845 601 2923  
State Pension Tele-claims – 0800 731 7898  
Age UK Surrey – 01483 503 414

## Useful Surrey Contacts:

Surrey County Council Contact Centre  
2nd Floor  
County Hall  
Penrhyn Road  
Kingston upon Thames  
Surrey  
KT1 2DW.

General Enquiries – 03456 009 009  
Registration Service – 0300 200 1002  
Library Service – 0300 200 1001  
Adult social care – 0300 200 1005  
Free bus passes – 03456 009 009  
Lines open: 08:00 – 18:00 Monday - Friday  
[www.surreycc.gov.uk](http://www.surreycc.gov.uk)



## Surrey Borough and District Councils:

Elmbridge Borough Council  
Civic Centre, High Street, Esher, Surrey KT10 9SD.  
Tel: 01372 44474 [www.elmbridge.gov.uk](http://www.elmbridge.gov.uk)

Epsom and Ewell Borough Council  
Town Hall, The Parade, Epsom, Surrey KT18 5BY.  
Tel: 01372 732 000 [www.epsom-ewell.gov.uk](http://www.epsom-ewell.gov.uk)

Guildford Borough Council  
Millmead House, Millmead, Guildford, Surrey GU2 4BB.  
Tel: 01483 505 050 [www.guildford.gov.uk](http://www.guildford.gov.uk)

Mole Valley District Council  
Pippbrook, Dorking, Surrey RH4 1SJ.  
Tel: 01306 885 001 [www.molevalley.gov.uk](http://www.molevalley.gov.uk)

Reigate & Banstead Borough Council  
Reigate Town Hall, Castlefield Road, Reigate, Surrey RH2 0SH.  
Tel: 01737 276 000 [www.reigate-banstead.gov.uk](http://www.reigate-banstead.gov.uk)

Runnymede Borough Council  
Runnymede Civic Centre, Station Road,  
Addlestone, Surrey KT5 2AH  
Tel: 01932 838 383 [www.runnymede.gov.uk](http://www.runnymede.gov.uk)

Spelthorne Borough Council  
Council Offices, Knowle Green, Staines TW18 1XB.  
Tel: 01784 451 499 [www.spelthorne.gov.uk](http://www.spelthorne.gov.uk)

Surrey Heath Borough Council  
Surrey Heath House, Knoll Road, Camberley, Surrey GU15 3HD.  
Tel: 01276 707 100 [www.surreyheath.gov.uk](http://www.surreyheath.gov.uk)

Tandridge District Council  
Station Road East, Oxted, Surrey RH8 0BT.  
Tel: 01883 722 000 [www.tandridge.gov.uk](http://www.tandridge.gov.uk)

Waverley Borough Council  
The Burys, Godalming, Surrey GU7 1HR.  
Tel: 01483 523 333 [www.waverley.gov.uk](http://www.waverley.gov.uk)

Woking Borough Council  
Civic Offices, Gloucester Square, Woking, Surrey GU21 6YL.  
Tel: 01483 755 855 [www.woking.gov.uk](http://www.woking.gov.uk)

## Surrey Jobcentre Plus Offices:

For all Surrey Jobcentre Plus offices, please contact them on 0845 604 3719 or visit [www.gov.uk](http://www.gov.uk) for more information on the services they provide.

Camberley:  
185-187 London Road, Camberley, Surrey GU15 3JS.

Epsom:  
50 East Street, Epsom, Surrey KT17 1HQ.

Guildford:  
Leyes House, 86-88 Woodbridge Road,  
Guildford, Surrey GU1 4QD.

Redhill:  
15 London Road, Redhill, Surrey RH1 1BQ.

Weybridge:  
Fortune House, Monument Hill, Weybridge, Surrey KT13 8RZ.

Woking:  
15-29 Goldsworth Road, Woking, Surrey GU21 6JZ.

## Surrey Citizens Advice Bureau:

Camberley:  
Rear of Library, Knoll Road, Camberley GU15 3SY.  
Tel: 01276 684 342

Godalming:  
10 Queen Street, Godalming, Surrey GU7 1HP.  
Tel: 0844 848 7969 [www.citizensadvicewaverley.org.uk](http://www.citizensadvicewaverley.org.uk)

Epsom and Ewell:  
The Old Town Hall, The Parade, Epsom KT18 5AG.  
Tel: 01372 237 000

Guildford:  
15-21 Haydon Place, Guildford, Surrey GU1 4LL.  
Tel: 01483 576 699 [www.guildfordcab.org.uk](http://www.guildfordcab.org.uk)

Leatherhead and Dorking:  
The Georgian House, Swan Mews, High Street, Leatherhead,  
Surrey KT22 8AE.  
Tel: 0844 411 1444

## Useful Addresses:

Age UK Surrey  
Rex House, William Road, Guildford, Surrey GU1 4QZ.  
Tel: 01483 503 414  
[www.ageuk.org.uk/surrey](http://www.ageuk.org.uk/surrey)

The Brigitte Trust – Support for People facing  
Life-Threatening Illness  
316 High Street, Dorking, Surrey RH4 1QX.  
Tel: 01306 881 816  
[www.brigitte-trust.org](http://www.brigitte-trust.org)

British Organ Donor Society (BODY)  
Balsham, Cambridge CB21 4DL.  
Tel: 01223 893 636  
[www.body.orpheusweb.co.uk](http://www.body.orpheusweb.co.uk)

Cancer Help – Patient information website of  
Cancer Research UK  
[www.cancerresearchuk.org](http://www.cancerresearchuk.org)

The Compassionate Friends – Supporting bereaved  
parents and their families  
14 New King's Street, Deptford, London SE8 3HS.  
Tel: 0845 123 2304  
[www.tcf.org.uk](http://www.tcf.org.uk)

CRUSE Bereavement Care  
PO Box 800, Richmond, Surrey TW9 1RG.  
Tel: 0844 477 9400  
[www.cruse.org.uk](http://www.cruse.org.uk)  
Guildford and Waverley: 01483 565660  
Epsom, Ewell and Mole Valley: 020 8393 7238  
Chertsey: 01932 571177

The Foundation for the Study of Infant Deaths (Cot Death  
Research and Support)  
11 Belgrave Road, London SW1V 1RB.  
Tel: 0808 802 6868  
[www.lullabytrust.org.uk](http://www.lullabytrust.org.uk)

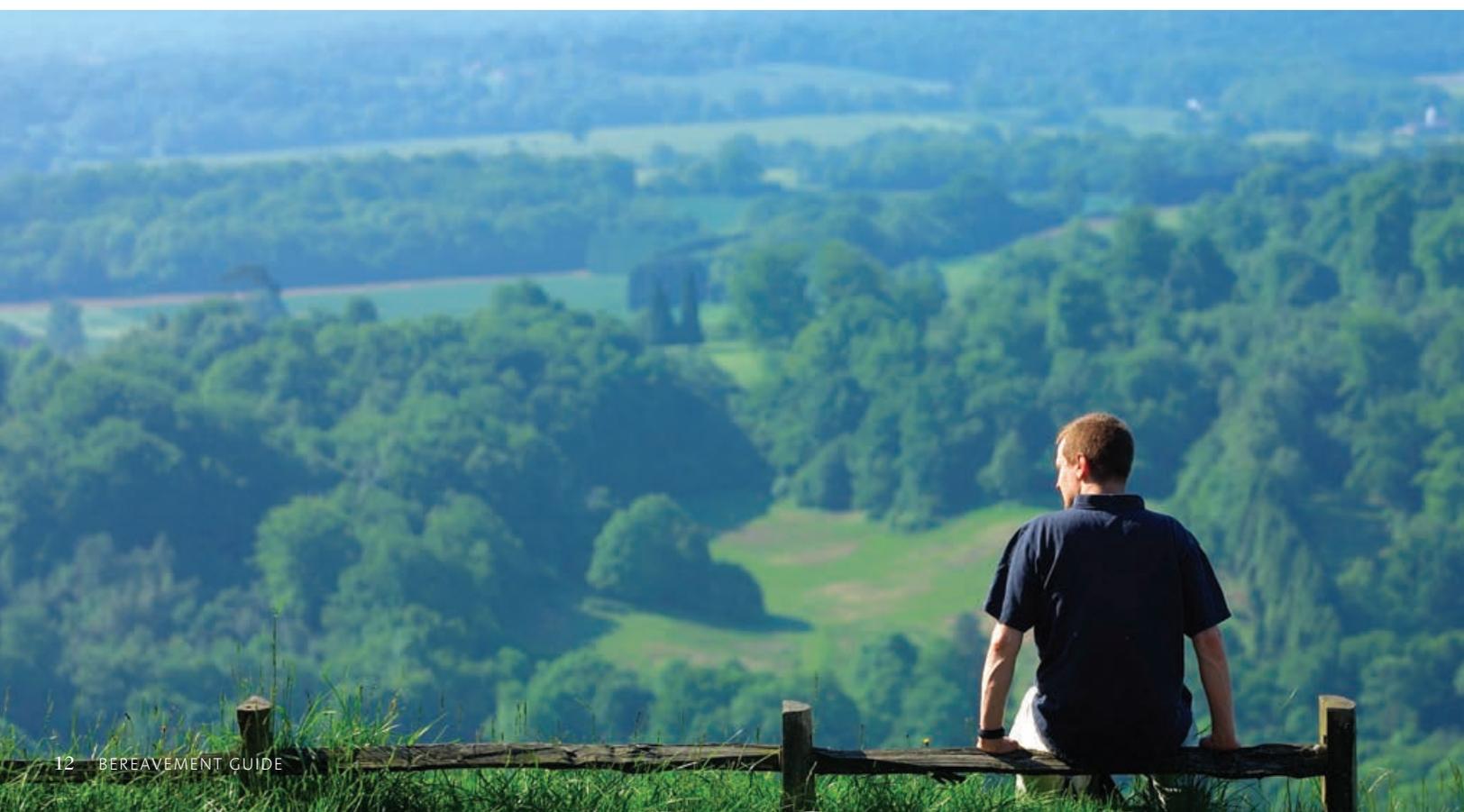
Lasting Post – assistance for those who have been recently  
bereaved [www.lastingpost.com](http://www.lastingpost.com)

London Friend – Lesbian, Gay, Bisexual and Transgender  
Bereavement Helpline  
86 Caledonian Road, Kings Cross, London N1 9DN.  
Tel: 020 7837 3337  
[www.londonfriend.org.uk](http://www.londonfriend.org.uk)

Macmillan Cancer Support  
89 Albert Embankment, London SE1 7UQ.  
Tel: 0808 808 0000  
[www.macmillan.org.uk](http://www.macmillan.org.uk)

Miscarriage Association  
17 Wentworth Terrace, Wakefield WF1 3QW.  
Tel: 01924 200 799  
[www.miscarriageassociation.org.uk](http://www.miscarriageassociation.org.uk)

National Association of Victim Support – South-East Region  
c/o Lewes Crown Court Centre, The Law Courts, High Street,  
Lewes BN7 1YB.  
Tel: 0845 30 30 900  
[www.victimsupport.org.uk](http://www.victimsupport.org.uk)



National Death Centre – with listings of natural burial grounds  
Tel: 01962 712690  
[www.naturaldeath.org.uk](http://www.naturaldeath.org.uk)

Roadpeace  
Shakespeare Business Centre, 245a Cold Harbour Lane,  
Brixton, London SW9 8RR.  
Tel: 0845 450 0355  
[www.roadpeace.org](http://www.roadpeace.org)

Samaritans  
UK Support Line: 0845 790 9090

Guildford Samaritans:  
69 Woodbridge Road, Guildford, Surrey GU1 4RD.  
Tel: 01483 505555  
[www.guildfordsamaritans.org](http://www.guildfordsamaritans.org)

Leatherhead Samaritans:  
7 Church Road, Leatherhead, Surrey KT22 8AT.  
Tel: 01372 375555  
[www.samaritans.org/leatherhead](http://www.samaritans.org/leatherhead)

North-West Surrey Samaritans:  
Samaritan Centre, Ledger Drive, Addlestone, Surrey KT15 1AT.  
Tel: 01932 844 444  
[www.veybridgesamaritans.org](http://www.veybridgesamaritans.org)

SSAFA Forces Help – Soldiers, Sailors,  
Airmen and Families Association  
4 St Dunstan's Hill, London EC3R 8AD.  
Tel: 0800 731 4880  
[www.ssafa.org.uk](http://www.ssafa.org.uk)

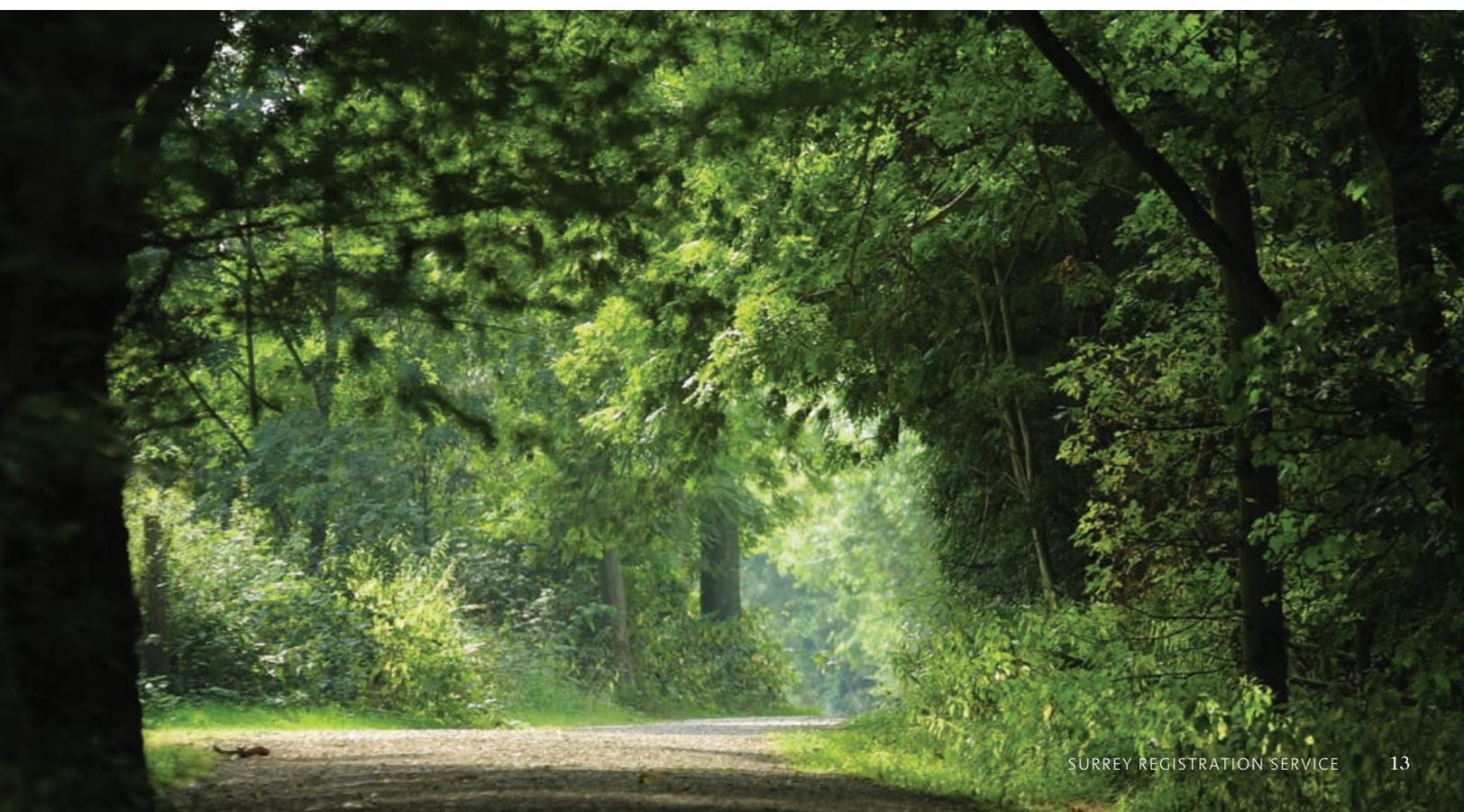
The Stillbirth and Neonatal Death Society (SANDS)  
28 Portland Place, London W1B 1LY.  
Tel: 020 7436 5881  
[www.uk-sands.org](http://www.uk-sands.org)

Terence Higgins Trust Helpline  
Tel: 0808 802 1221  
[www.tht.org.uk](http://www.tht.org.uk)

Woking Branch:  
Regent House, 19-20 The Broadway, Woking, Surrey GU21 5XQ.  
Tel: 01483 263 160

The War Widows Association of Great Britain  
199 Borough High Street, London SE1 1AA.  
Tel: 0845 241 2189  
[www.warwidowsassociation.org.uk](http://www.warwidowsassociation.org.uk)

The WAY Foundation – support for those widowed before the  
age of 51  
Suite 35, St Loyes House, 20 St Loyes Street,  
Bedford MK40 1ZL.  
Tel: 0870 011 3450  
[www.wayfoundation.org.uk](http://www.wayfoundation.org.uk)



# Useful Checklist

Please find following a checklist of useful organisations that you may need to contact to further assist you at this time – just cross through the ones that don't apply. This list is not exhaustive but we have tried to include the most common requirements.

It may be useful to have information about the person who has died available to you when you contact any company or association, such as reference numbers, date of birth/death, address etc. This will make the task of completing forms or telephone cancellations much easier for you.

Please remember – if you have taken advantage of the 'Tell Us Once' Service, some of the following will already have been done for you and you will not need to contact them again.

## Government and Local Council departments

- State Pension
- Pension Credit
- Council or Social Housing
- Housing Benefit
- Council Tax
- Council Tax Benefit
- Attendance Allowance
- Carer's Allowance
- Blue Badge Parking Permit
- Disability Living Allowance
- Income Support

- Incapacity Benefit
- Employment Support Allowance
- Child Benefit
- Tax Credit
- Library Services
- Electoral Services
- Adult Social Care (for example, if a specific care package was in place)
- Children's Social Care
- Owed Payments To Council (eg. assisted bin collection, allotment fees, music tuition etc)
- Bereavement Benefit

## What to do first

- Notify the family doctor
- Find the Will – the deceased person's solicitor may have a copy.
- Begin funeral arrangements – remember to check the Will for any special requests

## If there is a will

- Contact the executor if this isn't you (usually nominated in the Will to sort out the deceased's estate) – to enable them to start the process of obtaining probate

## If there is no will

- Decide who will apply to sort out the deceased's estate
- Contact the Probate Registry to apply for 'letters of administration'

## Who else to contact

- As well as informing people who were close to the person, you may also need to close down accounts, cancel or change insurance details, subscriptions, agreements, payments or direct debits.
- Relatives and friends
- Employer
- School
- Solicitor/accountant
- IPS – to cancel passport
- DVLA – to cancel driving licence and to return car registration documents if a change of ownership becomes necessary



## Financial Organisations

- General insurance companies – contents, car, travel, medical etc
- If the deceased was first named on an insurance policy, make contact as early as possible to check that the insurance will continue
- HM Revenues and Customs – personal taxation, national insurance etc
- Rental, hire purchase or loan agreements
- Personal Pension provider
- Occupational Pension provider
- Life insurance companies
- Banks and building societies, post office savings
- Premium Bonds, Stocks and Shares companies
- Mortgage provider
- Credit card providers/store cards

## Utilities and household contacts

- Landlord or local authority if the deceased rented a property
- Any private organisation/agency providing home help
- Utility companies if accounts were in the deceased's name
- Royal Mail, if post needs re-directing
- TV/internet/Satellite/Cable companies with which the deceased had subscriptions

## Other Considerations

- Bereavement Register and Deceased Preference Service – these will remove the deceased's name from mailing lists and databases
- Cancel memberships of clubs, trade unions, associations with seasonal membership
- Cancel any local services, such as meals on wheels or transport
- Return any travel passes / season tickets and claim any refund due
- Return any Surrey free bus pass to Surrey County Council.
- Church/regular place of worship
- Social groups to which the deceased belonged
- Dentist and any other medical providers the deceased used eg. local hospital, chiropodist
- Return any equipment the deceased may have borrowed from a hospital, clinic or social care services

- Return any library books to the local library
- Creditors – anyone to whom the deceased owed money
- Debtors – anyone who owed the deceased money

## Benefits and financial help

You may be able to claim certain benefits and one-off payments if you lived with or were dependent on the deceased. Time limits apply, so contact your nearest Jobcentre Plus office as soon as possible to find out.

- Contact Jobcentre Plus
- Check your current benefits and tax credits

## Making a new Will

- Surviving relatives and friends of the deceased may need to make a new Will. It's important to ask a solicitor about this.

## Bereavement – counselling and support

- If you or someone you know needs counselling or support, ask your family doctor or contact an organisation such as Cruse Bereavement Care. Their aim is to promote the well-being of bereaved people and provide counselling and support. Cruse also offers information, advice, education and training services. Please see local contacts in the relevant pages of this guide.



## Prevent a fire in your home

Each year Surrey Fire and Rescue Service tackles over 500 domestic fires in homes across Surrey, which result in a number of Surrey residents being seriously injured or killed.

Many of these incidents could have been avoided and the service is promoting FREE home fire safety visits to help residents prevent a fire from occurring in their home.

The most common causes of accidental fires in the home are smoking, fires in the kitchen and electrical fires.

When a home fire safety visit is requested, a firefighter from a local fire station will visit your home at a convenient time for you to offer practical advice on identifying and rectifying potential fire risks in your home.

A home fire safety visit focuses on three areas:

Prevention – Lowering the risk of a fire starting.

Detection – Fitting new smoke detectors if required.

Escape – What to do in the event of a fire.

A home fire safety visit will help keep you, your family and your home safe from fire.

Don't live to regret it, call Surrey Fire and Rescue Service on freephone 0800 085 0767 to arrange yours or book online on the home fire safety visit page of the [www.surreycc.gov.uk](http://www.surreycc.gov.uk) website.

## Cruse Bereavement Care

### Coping with bereavement

The death of someone close can be shattering. Everyone experiences grief differently; there is no 'normal' or 'right' way to grieve. How we react will be influenced by many different things, including our age and personality, our cultural background and religious beliefs, our previous experiences of bereavement, our circumstances and how we cope with loss.

### Cruse Bereavement Care

Cruse is a national charity that provides advice, information and support to anyone who has been bereaved (children, young people and adults), whenever or however the death occurred. The service is provided by trained experienced volunteers and is confidential and free.

### Cruse offers:

- Someone to talk to one-to-one if preferred, face-to-face or on the telephone.
- Groups – many bereaved people find it helpful to talk to others in similar circumstances.
- Education and information about many aspects of bereavement using publications and other sources of help and support.
- Face-to-face support for children and young people.

### Cruse Bereavement Care Central Office:

National Helpline: 0844 477 9400

Email: [helpline@cruse.org.uk](mailto:helpline@cruse.org.uk)

Cruse young people's Helpline: 0808 808 1677

Cruse website: [www.cruse.org.uk](http://www.cruse.org.uk)

Cruse young people's website: [www.RD4U.org.uk](http://www.RD4U.org.uk)

### Surrey Cruse:

Surrey North Area (including Elmbridge, Runnymede, Spelthorne and Woking)

Helpline: 01932 571177

Email: [surreynorth@cruse.org.uk](mailto:surreynorth@cruse.org.uk)

Surrey South West Area (including Guildford, Surrey Heath and Waverley)

Helpline: 01483 565660

Email: [southwestsurrey@cruse.org.uk](mailto:southwestsurrey@cruse.org.uk)

Epsom, Ewell and Mole Valley Area:

Helpline: 020 8393 7238

South East Surrey Area (including Reigate, Godstone, Redhill and Lingfield)

Helpline: 01737 772 834

Email: [southeastssurrey@cruse.org.uk](mailto:southeastssurrey@cruse.org.uk)

Registered Charity No. 208078



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## FUNERAL DIRECTORS

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Personal 24 hour service  
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Leatherhead with client parking at both venues. Cameron Lodge is directly  
opposite the Register Office.

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Funeral Plans 



A life well  
remembered  
lives on.

James & Thomas  
*Funeral Directors &  
Woking  
Funeral Service*

A funeral is a time to say goodbye and to remember the life of a person you love. It's our privilege to be at your side.

We have been funeral directors for generations and when someone you love dies, you can depend on us. We're honoured to be the people you can turn to, even at the hardest of times.

**You can talk to us any time, day or night or for further information visit our websites:**

***[www.jamesandthomas.co.uk](http://www.jamesandthomas.co.uk)***

***[www.wokingfunerals.co.uk](http://www.wokingfunerals.co.uk)***



James & Thomas  
Funeral Directors  
***Cobham***

**01932 862 009**

James & Thomas  
Funeral Directors  
***Horsley***

**01483 284 948**

James & Thomas  
Funeral Directors  
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**01483 562 153**

Woking  
Funeral Service  
***Woking***

**01483 772 266**

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**01483 397 998**



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Flexible funeral plans  
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**Spirit**

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Share your memories and  
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**[www.spirittributes.com](http://www.spirittributes.com)**

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www.alangreenwoodfunerals.com



We provide the very best service – why settle for less

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66 Send Road,  
Send, Woking,  
Surrey, GU23 7EU  
Tel: 01483 210 222

**Kingston**  
119 London Road,  
Kingston,  
KT2 6NH  
Tel: 020 8546 3960

**Ewell**  
425 Kingston Road,  
Ewell, Surrey,  
KT19 0BT  
Tel: 020 8786 7476

**Guildford**  
34 Madrid Road,  
Guildford, Surrey,  
GU2 7NU  
Tel: 01483 449 554

**Hersham**  
13 Molesey Road,  
Hersham, Surrey,  
KT12 4RN  
Tel: 01932 260 046

**Haslemere**  
19 Junction Place,  
Shottermill, Haslemere,  
Surrey, GU27 1LE  
Tel: 01428 656 364

**Bagshot**  
14 Guildford Road,  
Bagshot, Surrey,  
GU19 5JH  
Tel: 01276 473 707

**Ashted**  
25 The Street,  
Ashted, Surrey,  
KT21 1AA  
Tel: 01372 277 444

**Claygate**  
1 The High Street,  
Claygate, Surrey,  
KT10 0JG  
Tel: 01372 377 377

**Weybridge**  
128a Oatlands Drive,  
Weybridge, Surrey,  
KT13 9HL  
Tel: 01932 821 268

**Long Ditton**  
57 Fleece Road,  
Long Ditton,  
Surbiton, Surrey,  
KT6 5JR  
Tel: 020 8398 0012

**Ewell Village**  
83 High Street,  
Ewell Village,  
Surrey,  
KT17 1RX  
Tel: 020 8393 0197

**Frimley**  
5 The Parade,  
Frimley,  
Camberley, Surrey,  
GU16 7HY  
Tel: 01276 684 650

**Great Bookham**  
1 New Parade,  
Leatherhead Road,  
Great Bookham,  
Surrey, KT23 4RL  
Tel: 01372 454 777

**Epsom Downs**  
4a Tattenham Crescent,  
Epsom Downs,  
Surrey,  
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T: 01737 243164

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T: 01737 814406

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T: 01883 740123

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# Cranleigh Funerals



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## A private and tranquil setting where friends and family can come together

Fetcham Park is a privately owned Grade II\* listed, Queen Anne mansion situated near Leatherhead, just five minutes from Junction 9 of the M25.

Enjoying secluded surroundings, the house provides a choice of rooms to suit your guest numbers and a range of catering options, from a simple afternoon tea to a champagne buffet.

Our caring and dedicated team will ensure you can focus on the occasion itself, rather than having to worry about the details.

And with only one event per day, we encourage you to treat the house as home, bringing photos of mementoes to make the gathering as personal as possible.

Fetcham Park provides you with the space you need to be able to reflect and commemorate, or remember and celebrate.

We can host receptions for 10-100 guests with room hire from £750 inc. VAT.

To discuss your requirements in detail or to arrange a viewing, please call us on 01372 371 000.

*"The sensitivity, personal touches and recommendations and trust we were able to enjoy from you took a huge amount of stress and worry off our shoulders and we can't thank you enough."*

*"I was so impressed and grateful for the way you handled our booking, and the organisation and kindness of your staff on the day. My Dad was one of the most precise people I know and thanks to you and your team, the afternoon ran with perfection, just as he would have wanted it to."*

01372 371 000 HELLO@FETCHAMPARK.CO.UK WWW.FETCHAMPARK.CO.UK



LANGSHOTT MANOR  
HISTORIC ELIZABETHAN HOTEL



## A HOMELY SETTING

Langshott Manor Hotel  
Horley, Surrey, RH6 9LN

LANGSHOTTMANOR.CO.UK | 01293 786680

We appreciate this is a difficult time and celebrating the life of a loved one is just a small step in the healing process. With warm understanding our experienced and discreet team can help make the organisation of a wake or funeral reception as effortless as can be. We have a range of bespoke packages to suit all gatherings and a homely environment to welcome your guests.



# a celebration of life...

For those occasions where professional discreet service is important to you and your family, then perhaps the runnymede-on-thames is the fitting venue for you with its variety of private suites to suit all sizes of gatherings, extensive riverside terraces and ample complimentary parking.

Our menus are prepared for 25 guests or more and are priced at £25 per person which also includes complimentary room hire.

**we are here to help; please call us on: 01784 220981**

the runnymede-on-thames

Windsor Road Egham Surrey TW20 0AG

telephone: 01784 220600 email: [sales@therunnymede.co.uk](mailto:sales@therunnymede.co.uk) [www.therunnymede.co.uk](http://www.therunnymede.co.uk)



MACDONALD  
FRIMLEY HALL  
HOTEL & SPA



The sympathetic team at the Macdonald Frimley Hall Hotel & Spa have many years experience in attending to your requirements at this difficult time.

Our Frimley Suite provides private dining facilities for up to 200 guests, or for more intimate gatherings for up to 40 guests you may prefer the Gold Lounge. We have a selection of menus and refreshments to choose from, including finger buffets and traditional afternoon tea.

Please contact us for more information or to arrange a booking.

**Macdonald Frimley Hall Hotel & Spa**  
Lime Avenue, Off Portsmouth Road, Camberley, Surrey, GU15 2BQ



AA Hotel Group of the Year  
2013 - 2014



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# GATTON MANOR



## Funeral Receptions

### GATTON MANOR - A PLACE FOR REFLECTION

At Gatton Manor we appreciate the importance of having a time for reflection when a loved one or friend has passed on.

If you are looking for a peaceful and tranquil setting in which to host a funeral reception or celebration in memory of a dear one we can help.

Our dedicated team appreciate the sensitivities surrounding this time and will work with you to ensure that your event is managed with care and dignity.

We offer a selection of refreshment packages, which can be served in either The Abinger Suite or the Lakeview Room.



For more information, please contact  
**01306 627555**

[info@gattonmanor.co.uk](mailto:info@gattonmanor.co.uk)  
[www.gattonmanor.co.uk](http://www.gattonmanor.co.uk)



Gatton Manor Hotel & Golf Club, Standon Lane, Ockley, Nr Dorking, Surrey RH5 5PQ  
01306 627555 | [info@gattonmanor.co.uk](mailto:info@gattonmanor.co.uk) | [www.gattonmanor.co.uk](http://www.gattonmanor.co.uk)



## Life Celebrations at Burhill

Our discreet and compassionate team will be on hand every step of the way to make sure you have all you need to celebrate your loved one at this difficult time.

Burhill Golf Club offers a peaceful and tranquil setting for both small and intimate gatherings, through to larger funeral receptions for up to 300 guests.

Our catering menus start from £19.95 per person\*, with full bar service at your disposal.

For more information and to discuss your requirements please contact Jade Lowe on 01932 227345 or email [j.lowe@burhillgolf-club.co.uk](mailto:j.lowe@burhillgolf-club.co.uk)



[www.burhillgolf-club.co.uk](http://www.burhillgolf-club.co.uk) | T: 01932 227345  
Burhill Golf Club | Burwood Road | Walton on Thames | Surrey | KT12 4BX



Terms and conditions apply. Selected dates only. Room hire charge applies.

# DESBOROUGH HOTEL GROUP

Desborough Hotel Group comprises of three very individual hotels. The Warren Lodge Hotel, on the river Thames and The Anchor Hotel are both located in the charming Church Square of Shepperton. The BEST WESTERN Ship Hotel is located in Weybridge. Each provide an ideal venue for hosting a post funeral gathering.

We understand that organising the arrangements can be a daunting task, so we have a coordinator at each hotel to assist you. You will receive the support and guidance that you need during this difficult time and we will be able to advise you on the various menus and drinks options to suit your catering requirements.



## THE ANCHOR HOTEL

Church Square  
Shepperton  
Middlesex TW17 9JZ  
Telephone: 01932 237652  
Email: [c&b@desboroughhotels.com](mailto:c&b@desboroughhotels.com)  
Website: [www.anchorhotel.co.uk](http://www.anchorhotel.co.uk)

## The Ship Hotel

Monument Green  
Weybridge  
Surrey KT13 8BQ  
Telephone: 01932 832311  
Email: [c&bship@desboroughhotels.com](mailto:c&bship@desboroughhotels.com)  
Website: [www.shiphotel.co.uk](http://www.shiphotel.co.uk)

## THE WARREN LODGE HOTEL

Church Square  
Shepperton  
Middlesex TW17 9JZ  
Telephone: 01932 237652  
Email: [c&b@desboroughhotels.com](mailto:c&b@desboroughhotels.com)  
Website: [www.warrenlodgehotel.co.uk](http://www.warrenlodgehotel.co.uk)



[www.desboroughhotels.com](http://www.desboroughhotels.com)





YOU HAVE OUR SERVICE GUARANTEE.  
AND ANYTHING ELSE YOU NEED.

We understand that the loss of a loved one is a difficult time, so let us take care of your catering arrangements in a discreet, professional and thoughtful manner.

With private rooms of differing sizes to more informal areas, there is a variety of ways to celebrate the life of a loved one.

**For all enquiries, please call 01932 864471 and speak to a member of our events team or email [events.cobham@hilton.com](mailto:events.cobham@hilton.com)**



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CHERISH THE MEMORIES  
OF YOUR LOVED ONE  
AT BROOKLANDS MUSEUM



Set in the quiet surroundings of Brooklands in Weybridge, we promise you a warm and welcome setting where you can relax with family and friends. Whether you are looking for a small and intimate gathering or a larger funeral reception, our compassionate and experienced team are on hand to help you through this difficult time.

For more information please contact our Hospitality Team Tel : 01932 858005 [www.brooklandsmuseumhospitality.com](http://www.brooklandsmuseumhospitality.com) [hospitality@brooklandsmuseum.com](mailto:hospitality@brooklandsmuseum.com)

# NUTFIELD PRIORY

HOTEL & SPA

NUTFIELD, SURREY



Our team at Nutfield Priory Hotel and Spa will ensure that you receive the support you need when organising a funeral reception or memorial for a loved one.

We can offer excellent 4 star facilities with a selection of private rooms, from small and intimate for up to 15 guests to the Gibson Room with beautiful views for up to 60 guests and also the Fielden Suite that can accommodate gatherings for up to 120. The Fielden Suite also offers a private bar and outdoor terrace.

We can suggest a variety of catering options such as traditional afternoon teas, finger buffets or a sit down meal.

Complimentary parking is available onsite.

Nutfield Priory Hotel, Nutfield, Surrey RH1 4EL.  
 Tel: 0845 072 7485 Email: [nutfieldpriory@handpicked.co.uk](mailto:nutfieldpriory@handpicked.co.uk)  
<http://www.handpickedhotels.co.uk/hotels/nutfield-priory/>



Set within the grounds of Guildford Cathedral, and with beautiful views over the town and the Surrey Hills, the Refectory is the ideal location to remember a loved one. You can expect a professional and discreet service from our team, who are experienced in organising wakes. Our kitchen will cater for every need providing freshly prepared food to order, from homemade cakes and nibbles to full menus.

Please get in touch for more information.

THE REFEC+ORY  
 GUILDFORD CATHEDRAL

**Tel: 01483 560 471**  
**Email: [refectory@caperandberry.co.uk](mailto:refectory@caperandberry.co.uk)**  
**Web: [www.guildfordrefectory.co.uk](http://www.guildfordrefectory.co.uk)**

STANHILL COURT  
 HOTEL



*Holding a memorial event such as a celebration of life when a loved one passes away is a truly special way of commemorating their life.*

Stanhill Court Hotel, an ideal location to gather with friends and family where we offer a professional, personal and discreet service to cater for all your requirements. This includes large or small groups, for lunch, tea or finger buffet, for example.

Our experienced events team know how to relieve the stress of organising an after funeral reception.

For more information please call a member of the events team on **01293 862166** or **[enquiries@stanhillcourthotel.co.uk](mailto:enquiries@stanhillcourthotel.co.uk)**

# Celebrating a life...

at

a reflective **gathering**  
sympathetically arranged

## The Hogs Back Hotel & Spa, Farnham and The Thatcher's Hotel, Guildford

This can be a difficult time and our staff will help to ensure that all arrangements are made with ease and due reverence for the occasion.

On the day we will be attentive yet unobtrusive and will deliver a discreet and professional service.

To assist in the planning of the occasion we have a variety of menu options available, however, should you require anything additional or different then please do just ask.

We offer a choice of private or semi private dining rooms, for 10 to 250 guests.

### Wake Tea

from £13.25 (per person)

### Wake Light Lunch

from £14.95 (per person)

### Finger Buffet

from £14.95 (per person)

### Wake Hot Buffet

from £19.95 (per person)

Preferential accommodation rates for your visiting friends and family, please ask our co-ordinator for details.

#### The Hog's Back Hotel & Spa, Farnham

Seale, Farnham, Surrey, GU10 1EX  
[www.farnhamhogsbackhotel.co.uk](http://www.farnhamhogsbackhotel.co.uk)  
Tel: 01252 782 345  
Email: [reception@farnhamhogsbackhotel.co.uk](mailto:reception@farnhamhogsbackhotel.co.uk)

#### The Thatcher's Hotel, Guildford

Guildford Road, East Horsley, Surrey, KT24 6TB  
[www.thatchershotel.co.uk](http://www.thatchershotel.co.uk)  
Tel: 012483 280 500  
Email: [res@thatchershotel.co.uk](mailto:res@thatchershotel.co.uk)



Stay • Explore • Discover



# BRIDGE HOUSE



Allow our compassionate and experienced team to support you during this difficult time. With private events rooms, we can cater from small intimate receptions to almost 200 people. There are also 39 modern but comfortable, air-conditioned bedrooms, we can offer everything needed to accommodate for a funeral reception or wake.

Located just off Junction 8 of the M25, the hotel offers excellent access to both Gatwick and Heathrow Airports. There is ample complimentary parking available onsite.

Bridge House Hotel & Restaurant,  
Reigate Hill, RH2 9RP.

## 01737 246 801

events@bridgehousereigate.com  
www.bridgehousereigate.com



MERCURE BOX HILL  
BURFORD BRIDGE HOTEL

Nestled at the foot of the stunningly beautiful Box Hill, our newly refurbished 4-star hotel is the ideal location for a memorable celebration of life. Facilities cater for an intimate family gathering to a larger banquet for up to 200 guests in the historic setting of our vaulted Tithe Barn. Step into a country retreat within close proximity to Dorking, Leatherhead and within easy reach of the M25, Gatwick and Heathrow airports. We would very much like to welcome you.



At the Foot of Box Hill, Dorking, Surrey RH5 6BX

## Tel: 01306 884 561

Email: [h6635-sb@accor.com](mailto:h6635-sb@accor.com)

Web: [www.mercure.com](http://www.mercure.com)





## Oatlands Park Hotel

At Oatlands Park Hotel we understand the pain, confusion and difficulty a loss can cause among family and friends, and we have designed our bereavement service to alleviate the worry and anxiety felt during this time. With private event rooms and a compassionate, experienced team, we can cater to a small, intimate reception or one as large as 400 people. With an on site restaurant and a variety of bedrooms, we can offer everything that may be needed to accommodate a funeral reception or wake; no matter the distance loved ones may need to travel.

Oatlands Park Hotel  
Oatlands Drive,  
Weybridge, Surrey KT13 9HB.

**T. 01932 847242**

**E. [events@oatlandsparkhotel.com](mailto:events@oatlandsparkhotel.com)**

**W. [www.oatlandsparkhotel.com](http://www.oatlandsparkhotel.com)**



**CHOBHAM  
GOLF • CLUB**

## *A celebration of life at Chobham Golf Club*

*Chobham Golf Club is the ideal location offering a variety of facilities to cater for a funeral reception. Our events team offer empathy and consideration to ensure your event runs smoothly and with ease.*



Chobham Golf Club  
Chobham Road  
Knaphill  
Woking  
Surrey  
GU21 2TZ

**01276 855584**

**[sales@chobhamgolfclub.co.uk](mailto:sales@chobhamgolfclub.co.uk)**



*Please contact our dedicated team for further information.*



The Team at Grosvenor Billinghamurst take pride in offering a professional, quality estate agency service.

We understand how difficult it can be dealing with the estate of a loved one. Our friendly team are here to offer help and advice on all aspects of residential property sales, letting and management.

We employ a sympathetic approach which is sensitive to family needs, but professional and responsive at the same time.

Our thorough property appraisals will help you to carry out your responsibilities comfortably and in the knowledge you have the correct documentation to support your duties as an Executor.

We will include advice on the best method of sale, as well as any improvements that would be beneficial to the property to prepare it for sale. We will also provide a rental market appraisal of the property. This will help the executors to decide if the best course of action is to either keep and rent or sell the property.

For further information or any advice please contact your nearest branch.

- Probate Market Appraisal and consultation
- Clear and concise Valuation figures
- Support during the negotiation process
- Continued marketing until you exchange contracts
- A dedicated property consultant who will manage the process from start to finish.



Claygate  
01372 462 323

Cobham  
01932 588 288

Esher  
01372 466 607

Hinchley Wood  
020 8398 0265

Woking  
01483 725 500



# Woodland Burials

*offering funeral advice and guidance  
in reserving your final resting place in our  
Woodland of Remembrance  
at Shamley Green, Guildford.*

[www.woodlandburials.co.uk](http://www.woodlandburials.co.uk)  
tel. 01255 88 00 40  
email: [info@woodlandburials.co.uk](mailto:info@woodlandburials.co.uk)  
The Estate Office, Church Road, Wrabness, Manningtree, CO11 2TQ  
Greenwoodland Burial Services Limited.



## Nutfield Woodland Burial

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Web: [www.nutfieldwoodlandburial.co.uk](http://www.nutfieldwoodlandburial.co.uk)

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**T. 01276 476 778**

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**[www.longacres.co.uk](http://www.longacres.co.uk)**



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- Funeral Wreaths
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- Designer Tributes

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# Flowers 77

FLORAL DESIGNERS

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If you prefer to visit our shop, we have a dedicated comfortable seating area where you can take your time and look through the designs, and if needed our experienced florists are on hand to help and advise.

We also specialise in bespoke tributes, examples of these can be found on our website.

Flowers77 works closely with a number of local funeral directors and can arrange for the funeral and sympathy flowers to be delivered to them.

If you are looking for beautiful, unique funeral flowers or sympathy flowers that will be remembered, then let Flowers77 assist you in making your arrangements.

Flowers77 is a member of e-Florist connecting over 55,000 professional florists worldwide, enabling you to send your thoughts to anywhere nationally or internationally.



**Flowers 77** FLORAL DESIGNERS 89 Brighton Road, Redhill, Surrey RH1 6PS.

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## WILD THYME FLOWERS OF GUILDFORD

01483 300 873  
07778 280 297  
[nicole@wildthymeflowers.co.uk](mailto:nicole@wildthymeflowers.co.uk)

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Please phone us to have a chat, place an order or arrange a free 'at home' consultation.



Blooming Useful Floral Art & Design is an independent florist, based in Bisley, near Woking, Surrey. I currently work in conjunction with a number of local funeral homes based in Guildford, Woking and surrounding areas producing a wide range of funeral floral tributes.

Floristry is an ever changing art, and today most concepts can be illustrated with flowers to provide a unique tribute to your special loved one, with individual floral tributes also created for the church and crematorium.

For further information or to arrange a consultation, please contact me via:

**[info@bloominguseful.com](mailto:info@bloominguseful.com)**  
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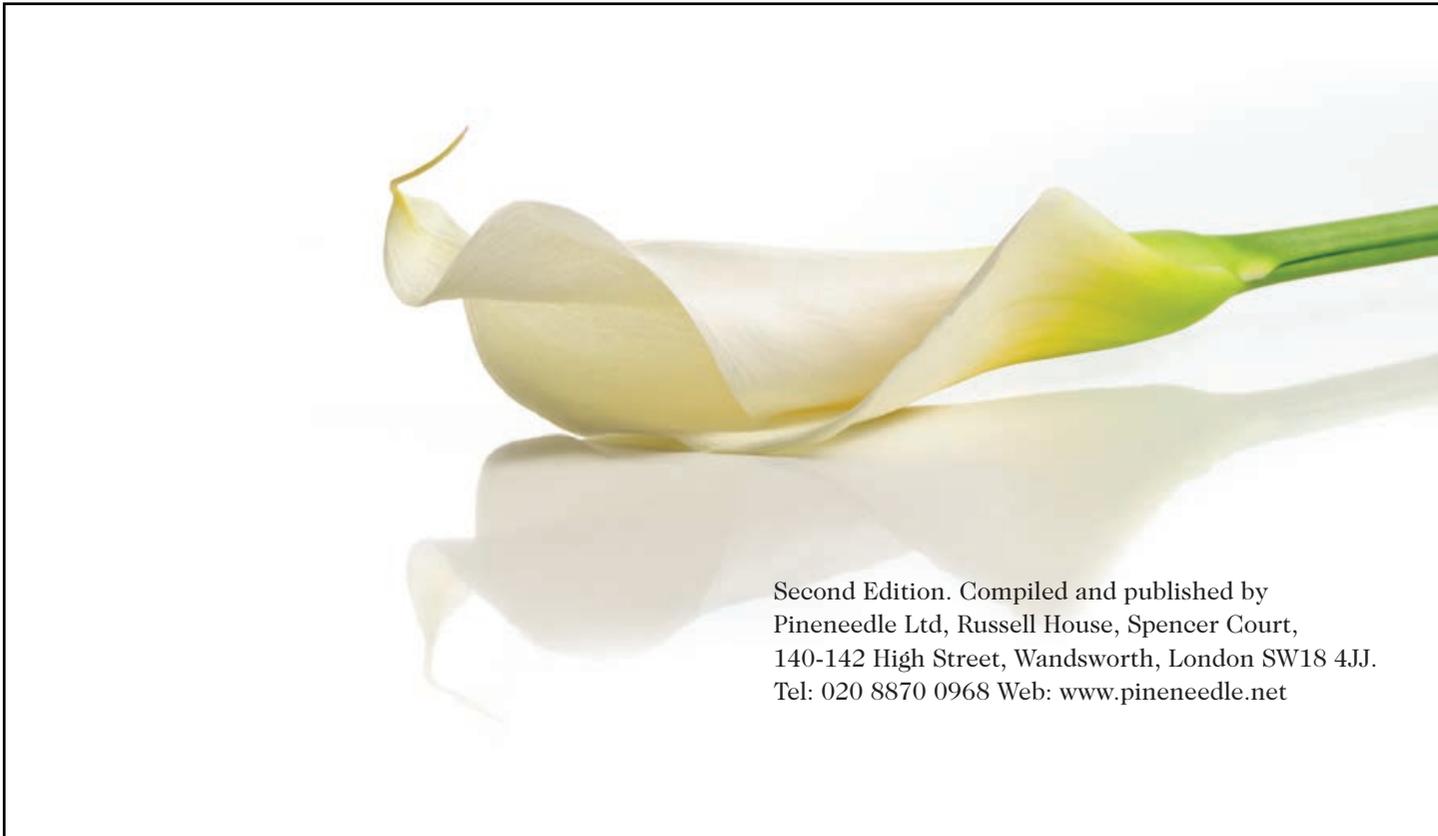
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